

The Quality and Environmental Policy

The Quality and Environmental Policy set forth below should be taken as an orientation for all CAPDELL employees, being assumed by the Management. Likewise, CAPDELL aims for the quality and environmental impact of the products and services it offers to be a faithful reflection of the expectations and demands of each client, in order to achieve sustained success in the short and long term of the company.

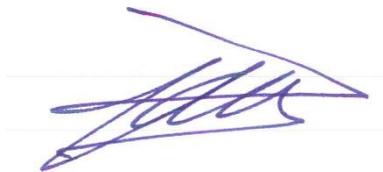
CAPDELL's Quality Policy establishes, declares and assumes the following terms:

- At CAPDELL, quality has always been a priority for the company. The more than 50 years of experience and the recognition and prestige of the brand in international markets, are testament to the quality policy of the company during these years. Currently CAPDELL produces more than twenty lines of chairs, armchairs, and tables with aesthetic and functional characteristics suitable to satisfy the specific needs of both domestic and commercial environments such as hotels, restaurants and offices.
- Likewise, CAPDELL is committed to the protection of the environment, including the prevention of pollution, the sustainable use of resources and protection of the biodiversity of the ecosystem, among others.
- The priority of CAPDELL is to satisfy customer requirements thanks to flexible and efficient management, adapting, as far as possible, to any need or requirement of our customer.
- CAPDELL's objective is that the quality of the products and services it offers are a faithful reflection of the expectations and demands of each client, thus ensuring the sustained success in the short and long term of the company.
- The final quality of the manufactured product is the consequence of the planned and systematic actions of prevention, detection, correction and continuous improvement applied to the SGCMA, including performance improvement.
- CAPDELL informs its clients of news, offers and catalogs, either through the work of commercial staff or through postal mail, email, website and social networks, always staying open to new forms of effective communication.

The Quality and Environmental Policy

- Quality and protection of the environment are common objectives applicable to all areas of the organization.
- The application of this quality and environmental policy requires the active integration of the entire team of the organization. For this reason, the Management considers the motivation and training of the workforce to be a priority.
- CAPDELL guarantees adequate maintenance of its infrastructures and equipment, and the continuous training of the team to offer a product and service in constant evolution.
- CAPDELL's management undertakes to comply with and satisfy as far as possible the needs of external and internal stakeholders, and the applicable legal and regulatory aspects at all times.
- The quality and environmental policy is appropriate for the purpose and context of the company, which includes the environmental impacts of the products and services generated.
- This policy provides a framework to establish environmental objectives, and includes a commitment to protecting the environment.

18.09.2020

A handwritten signature in blue ink, appearing to read 'FGP', is written over a set of horizontal lines.

Francisco García Portalés
CEO